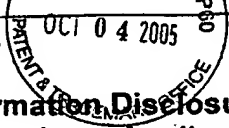


PTO-1449		Application No. 09/862,814		Applicant(s) Seibel et al.			
 Information Disclosure Citation in an Application		Docket Number 068082.0114		Group Art Unit 2167		Filing Date May 21, 2001	
U.S. PATENT DOCUMENTS							
		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
✓	A.	5619648	4/8/97	Canale et al.	395	200.01	11/30/94
✓	B.	5897622	4/27/99	Blinn et al.	705	26	10/16/96
✓	C.	5924105	7/13/99	Punch, III et al.	707	513	1/26/98
✓	D.	5974398	10/26/99	Hanson et al.	705	14	4/11/97
✓	E.	6029164	2/22/00	Birrell et al.	707	3	6/16/97
✓	F.	6170011	1/2/01	Macleod Beck et al.	709	224	11/12/98
✓	G.	6212178	4/3/01	Beck et al.	370	352	9/11/98
✓	H.	6332154	12/18/01	Beck et al.	709	204	2/19/99
✓	I.	2003/0083922	5/1/03	Reed	705	9	8/28/02
✓	J.	6621505	9/16/03	Beauchamp et al.	345	764	9/30/98
✓	K.	6795830	9/21/04	Banerjee et al.	707	200	5/31/01
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		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
	L.						
	M.						
	N.						
	O.						
NON-PATENT DOCUMENTS							
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✓	P.	Adomavicius et al., "Using Data Mining Methods to Build Customer Profiles", IEEE 2001 computer, pp. 74-82					2001
✓	Q.	Delen et al., "An Integrated Toolkit for Enterprise Modeling and Analysis", Proceedings of the 1999 winter Simulation Conference, pp. 289-297					1999
✓	R.	Griffin et al., "Enterprise Customer Relationship Management", DM review, 15 pages					12/1999
✓	S.	Parkhomenko et al., "Personalization Using Hybrid Data Mining Approaches in E-Business Applications", Amer. assoc. for Artificial Intelligence, 7 pages					2002
✓	T.	Weiss, Gary M., "Data Mining in Telecommunications", 13 pages					no date
EXAMINER <i>Huen S. Lu</i>					DATE CONSIDERED <i>Dec. 2, 2005</i>		
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.							

**Information Disclosure Citation
in an Application**

Application No.

09/862,814

Applicant(s)

Seibel et al.

Docket Number

068082.0114

Group Art Unit

2167

Filing Date

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		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
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h	C.	2001/0054004	12/20/01	Powers	705	14	6/7/01
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✓	I.	6868395	3/15/05	Szlam et al.	705	27	12/22/99
	J.						
	K.						

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